

## Terms and Conditions

- RV's and boats must be in clean condition prior to coming into the storage facility. Any boat/RV's coming in with growth, organics, etc. will be charged a cleaning fee.
- All boats and RV's must be free of all food while in storage. A cleaning fee will be applied and food thrown out for any food left in boats or RV's.
- All boats and trailers must be in good working order when in storage. Any indoor clients with flat tires, broken/not working jacks, seized brakes, non-starting vehicles, etc. will be fixed by PBS for a fee and charged to the client's credit card or payment on file.
- Boats and RV's being transported by PBS must have valid insurance on trailers and valid decals on the trailer. If there is no valid decal PBS can refuse to pick up the boat or trailer and charge for transportation time.
- Clients must FOB in and FOB out when entering the storage facility. Any failure to do so could result in cancellation of FOB's, termination of contract, and additional fees. If a client does not have a FOB then they need to ring the intercom during office hours.
- All indoor clients must leave keys for boats and RV's.
- Clients are responsible for all boats, RV's, vehicles, vessels, trailers, personnel, etc. while on storage lot and any damage done while at the lot is the sole responsibility of clients and will be charged for any damages occurred while on our site. Clients are also obligated to report immediately via phone call and email of any damage they have done or seen.
- Minimum storage periods are set at 9 months for boats indoors. Early termination of contract will result in full balance of 9 month contract charged on account prior to termination. Regular rates are set at \$13/linear foot per month.
- Minimum storage periods are set at 9 months for RV's indoors. Early termination of contract will result in full balance of 9 month contract charged on account prior to termination. Regular rates are set at \$13/linear foot per month.
- Each contract is subject to one month's deposit which will be used as final monthly payment once notice is given.
- Storage contract is binding and does not need to be reissued every year unless PBS requests a new contract to be signed.
- Premier Boat and RV reserves the right to terminate the contract at our sole discretion.
- Clients who do not pay monthly bills on time will be subject to a 2% per month interest charge on outstanding balances.
- An NSF fee of \$25.00 may be charged for any returned payments.
- All outstanding invoices will be charged at the beginning of the month with your recurring payment.
- PBS reserves the rights to communicate with clients via email and is the clients responsibility to check emails and make sure their email on file is current and up to date.
- Clients will be charged until the end of each month.
- Returning clients will be charged a storage deposit fee for the following storage season starting in September or October unless emailed in writing that they want to terminate storage with PBS. Storage deposit goes directly to paying for first month storage in Fall. Storage deposit is fully refundable if client emails us in writing within one month of leaving storage.
- Clients are responsible to keep up to date with any new Terms and Conditions located on our website <u>www.boatandrvstorage.ca</u>
- The services provided by Premier Boat and RV are delivered "as is" and are not designed or manufactured by Premier Boat and RV. Premier Boat and RV does not make any



https://www.boatandrvstorage.ca

representations, warranties, or agreements regarding the labor, workmanship, skill, and services it provides, nor in respect of any parts, equipment, goods, or materials supplied, installed, or used in or for the services.

- Clients are responsible to bring their own equipment to work on RV's or boats (Remove cover, connect batteries, etc.). If clients need help PBS can service boats and RV for a fee.
- Clients have up to two months to dispute any charges they feel were not valid. Any payments over a two months period cannot be disputed.
- Clients in breach of the Agreements and/or Terms and Conditions of the facility may be subject to fines and/or termination of contract.
- When entering and exiting the facility wait until the gate fully closes behind you prior to leaving the gate area. DO NOT LEAVE GATE WHILE GATE IS STILL OPEN
- No smoking or drinking on site.
- All pets must be on leash and under your control. All clients must clean up after their pets. Fines will be enforced for any non compliance to these rules.
- No overnight camping or stays on site.
- Report any suspicious activity to PBS immediately.
- Clients are not permitted in any of the buildings or containers. Clients must obey all signage on site.
- Garbage containers on site are for the sole use of PBS employees and staff.
- Black, grey, or any type of water/liquid must be dumped prior to coming into storage and is not permitted to be disposed of at PBS site.
- All drop offs of boats and trailers must be dropped off designated stalls or designated drop off area. All drop offs that are put in an incorrect area will be moved and subject to fees.
- Length based pricing will be subject to PBS measuring total length and charged accordingly.
- For indoor clients, overwidth boats and RV's are any size over 8.5 feet wide and are charged a rate of \$15/linear foot.
- Motorhomes indoors or in valet that do not start or are not able to be moved are subject to additional charges and fees.
- Clients are not allowed to work on boats or RV while in the storage facility.
- Clients are not allowed to give FOB's to anyone else or give personal pins to anyone.
- Clients are not allowed to bring other people into the storage facility that are not immediate family or authorised clients by PBS.
- Clients must only FOB in once and exit FOB once when leaving. All clients and vehicles in your party must enter at once and exit at once. Failure to do this will be subject to fines or termination of contract.
- Outdoor parking spots are subject to being relocated to a different stall on site.
- Valet pick ups require a minimum of 2 business days notice.
- First time Spring indoor pick ups require a minimum of one weeks notice.
- No access to indoor storage for clients from October 1 March 31.
- Boats and RV's left at facility after servicing has been completed or requested to be picked up by Premier Boat and RV have 48 hours to pick up their unit. After 48 hours boats and RV's left at our facility will be subject to a \$30 storage charge per day until picked up.